

Update to Audio-Only Telemedicine Modifier Requirements

October 22, 2026

Effective January 1, 2027, Neighborhood Health Plan of Rhode Island (Neighborhood) will require providers to report the appropriate modifier on claims for audio-only telemedicine services provided to Neighborhood members. This change aligns Neighborhood's billing requirements with [Medicare standards](#) and supports accurate identification of audio-only services.

For dates of service on or after January 1, 2027:

- **Modifier 93:** Required for audio-only telemedicine claims across all lines of business, except for Federally Qualified Health Center (FQHC) Medicare claims
- **Modifier FQ:** Required for audio-only telemedicine services provided by FQHCs to INTEGRITY for Duals and Dual CONNECT members

Providers should review their billing processes to ensure the appropriate modifier is included on applicable claims. Neighborhood's [Telemedicine/Telephone Services Payment Policy](#) has been updated to reflect these requirements.

Thank you for your continued partnership and commitment to providing quality care to Neighborhood members.