

Provider Network Terminations for Inactivity

October 20, 2026

Effective **January 1, 2027**, Neighborhood Health Plan of Rhode Island (Neighborhood) will begin terminating providers who have been inactive for the previous 12 months, as required by Neighborhood's contractual requirements.

The Neighborhood FIDE-SNP State Medicaid Agency Contract (SMAC) and Medicaid Contract require Neighborhood to promptly terminate providers due to inactivity during the previous 12 months, unless prior approval is provided for a provider type to remain contracted or as otherwise required by Rhode Island Medicaid or the Executive Office of Health and Human Services (EOHHS).

For purposes of this requirement, Neighborhood will consider a provider inactive if they have not submitted a claim for services provided to a Neighborhood member during the preceding 12 months.

How The New Process Will Work

Beginning January 1, 2027, Neighborhood will review provider activity over the previous 12 months. For example, a provider who has not submitted a claim for services provided to a Neighborhood member between January 1, 2026, and January 1, 2027, will be subject to termination from Neighborhood's provider network.

This process will apply at the individual practitioner level. If an inactive practitioner is the last remaining practitioner within a contracted provider group, termination of that practitioner will also result in termination of the provider group from Neighborhood's network.

Contractual Requirements

For additional information, providers may review the applicable contractual requirements:

[FIDE-SNP State Medicaid Agency Contract, Section 21.8.1.14](#)

- Requires prompt termination of inactive providers due to inactivity in the past twelve (12) months, unless Rhode Island Medicaid provides prior approval for a provider type to remain contracted or as otherwise required by Rhode Island Medicaid.

[Neighborhood Medicaid Contract, Section 2.19.08](#)

- Requires prompt termination of inactive providers due to inactivity in the past twelve (12) months, unless EOHHS provides prior approval for a provider type to remain contracted or as otherwise required by EOHHS.

If you have further questions about this, please email providercomms@nhpri.org.