

2027 Chiropractic Services Reimbursement Update

October 22, 2026

Effective **January 1, 2027**, Neighborhood Health Plan of Rhode Island (Neighborhood) will no longer reimburse chiropractors with a physiotherapy license for physiotherapy services that fall outside of covered chiropractic services for the **Neighborhood INTEGRITY for Duals (HMO D-SNP) line of business**.

This change aligns Neighborhood's reimbursement of chiropractic services with applicable [Medicare](#) and [Medicaid](#) coverage requirements. Affected services include commonly billed CPT codes **97012 and 97014**, as well as other physiotherapy services currently reimbursed by Neighborhood for eligible chiropractors.

2026 INTEGRITY for Duals Claims

For dates of service through December 31, 2026, Neighborhood will reimburse eligible physiotherapy services provided by chiropractors to INTEGRITY for Duals members.

Neighborhood is working to reprocess previously denied 2026 claims for affected services. **These claims will be reprocessed by November 20, 2026.**

2027 INTEGRITY for Duals Claims

For dates of service on or after January 1, 2027, these physiotherapy services will no longer be reimbursed for INTEGRITY for Duals members.

Providers should review Neighborhood's updated [Chiropractic Payment Policy](#) for covered chiropractic services and reimbursement requirements effective January 1, 2027.

Thank you for your continued partnership and commitment for providing quality care to Neighborhood members.