

Commercial Member ID Card Update for 2027

September 28, 2026

Effective **January 1, 2027**, Neighborhood Health Plan of Rhode Island (Neighborhood) will no longer display the member's primary care provider (PCP) name on Commercial member ID cards.

This update brings Neighborhood's Commercial member ID cards in line with common industry practice and will reduce the need to issue a new card when a member changes their PCP.

This change applies only to Commercial members. PCP information will continue to appear on Medicaid and Medicare member ID cards.

While the PCP name will no longer appear on the Commercial member ID card, providers will still be able to confirm a member's assigned PCP through [NaviNet](#).

No action is required from providers at this time.

Thank you for your continued partnership with Neighborhood.