

Behavioral Health Billing Reminders

September 23, 2026

Neighborhood Health Plan of Rhode Island (Neighborhood) is reminding behavioral health providers of important billing, supervisory and credentialing requirements. Providers should review their current practices to ensure services are billed accurately and in accordance with Neighborhood policies.

Billing Practices

Providers are responsible for ensuring that claims accurately reflect the services rendered and are supported by appropriate documentation.

Neighborhood routinely monitors behavioral health claims for unusual or excessive billing patterns. **Billing a high number of service hours under a single rendering provider may be subject to additional review or audit.**

Providers should ensure that the rendering provider reported on the claim accurately reflects the clinician who performed the service and that documentation supports all services billed.

Supervisory Billing

When services are rendered by an eligible clinician under the supervision of an independently licensed provider, claims must be submitted in accordance with Neighborhood's [Behavioral Health Supervisory Billing Payment Policy](#).

Claims for services rendered under an eligible supervisory arrangement must include the U5 modifier. The U5 modifier is required whenever the supervisory billing protocol applies, regardless of the number of service hours billed.

The table below identifies the eligible supervisee licensure levels and the corresponding provider types permitted to provide supervision under Neighborhood's supervisory billing requirements.

Supervisee	Supervisor
Certified Peer Recovery Specialist (CPRS)	Licensed Healthcare Practitioner
Licensed Clinical Social Worker (LCSW)	Licensed Independent Clinical Social Worker (LICSW)
Marriage and Family Therapy Associate (MFT-A)	Licensed Marriage and Family Therapist (LMFT)
Mental Health Counselor Associate (MHC-A)	Licensed Mental Health Counselor (LMHC) Licensed Psychiatrist Licensed Psychologist Licensed Marriage and Family Therapist (LMFT) Licensed Independent Clinical Social Worker (LICSW)
Post Doctoral Clinician	Licensed Psychologist
Provisional Alcohol and Drug Counselors (PADC)	Licensed Chemical Dependency Professional (LCDP) Licensed Chemical Dependency Clinical Supervisor (LCDCS)

Please note that the supervisory billing requirements above do not apply to INTEGRITY for Duals and Dual CONNECT members, as the Centers for Medicaid and Medicare Services (CMS) require an independently licensed clinician to render the services. Please refer to the [Behavioral Health Supervisory Billing Payment Policy](#) for a complete list of exclusions.

Credentialing and Screening

The supervisory billing protocol should only be used for clinicians who meet the requirements to practice under supervision. **Independently licensed clinicians who are eligible for credentialing should not be billed under another provider's supervisory arrangement.**

Independently licensed clinicians must complete applicable Neighborhood credentialing and screening requirements and be appropriately identified as the rendering provider on claims for services they perform.

Providers should review their practice rosters to ensure clinicians are appropriately credentialed or screened based on their licensure status and that claims identify the appropriate rendering provider.

Please Review Your Billing Practices

Neighborhood will continue to monitor behavioral health billing activity for compliance with these requirements. Claims that do not comply with Neighborhood's billing requirements may be subject to audit and payment retraction, as applicable.

For additional information, please review Neighborhood's [Behavioral Health Supervisory Billing Payment Policy](#).