

New Transplant Prior Authorization Request Form and Guidelines Now Available

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Neighborhood Health Plan of Rhode Island (Neighborhood) has updated its [Transplant Prior Authorization Request Form](#) which is now available as an electronic form, to support more complete and efficient transplant prior authorization submissions. In addition, a new [Transplant Prior Authorization Guidelines & FAQ](#) resource is now available to help providers complete transplant authorization requests and answer common questions about the authorization process.

The revised Transplant Prior Authorization Request Form captures additional clinical and administrative information needed to process transplant authorization requests, helping reduce follow-up requests for missing information and supporting timely review.

Effective immediately, providers should use the new Transplant Prior Authorization Request Form when submitting transplant prior authorization requests. Providers should not use the general Out-of-Network Prior Authorization Request Form or the previous transplant authorization form for transplant authorization requests.

The new [Transplant Prior Authorization Guidelines & FAQ](#) includes information on topics such as:

- When to use the Transplant Prior Authorization Request Form
- Required documentation for transplant authorization requests
- Authorization review timeframes
- Expedited request criteria
- What transplant authorizations cover
- Authorization durations
- Frequently asked questions related to transplant prior authorization submissions

Neighborhood encourages transplant providers and transplant coordinators to review these resources before submitting transplant prior authorization requests to help ensure submissions are complete and to reduce processing delays caused by requests for additional information.

Thank you for your continued partnership.