

New LTSS Benefits Grid Available

July 31, 2025

Neighborhood has developed a new [Long-Term Supports and Services \(LTSS\) Benefits Grid](#) to help providers better understand the LTSS benefits available to members enrolled in **INTEGRITY for Duals**.

The grid is designed to help LTSS providers identify:

- The LTSS waiver types associated with each benefit
- Whether prior authorization is required
- Applicable [Neighborhood payment policies](#) and [clinical medical policies](#)

Providers should use the grid together with the member's eligibility information in the [EOHHS Provider Portal](#).

A member must have an applicable, active LTSS waiver for the service to be covered by Neighborhood. Providers are encouraged to confirm the member's eligibility and waiver information before rendering services.

Please note that authorization does not guarantee payment. All services remain subject to member eligibility, benefit coverage, authorization requirements, and claims-processing rules.