

Updated Payment Policies

INTEGRITY for Duals and Dual CONNECT

Provider Newsletter – July 2026

Neighborhood Health Plan of Rhode Island (Neighborhood) has updated existing payment policies to incorporate the **INTEGRITY for Duals (HMO D-SNP)** and **Dual CONNECT (HMO D-SNP)** lines of business, where applicable.

The following payment policies have been updated and are now available on our website:

- [Acupuncture](#)
- [Administration of Spravato](#)
- [Adult Day](#)
- [Anesthesia Services](#)
- [Assisted Living](#)
- [Autism and Developmental Services](#)
- [Behavioral Health Inpatient-24 Hour Stays](#)
- [Behavioral Health Outpatient](#)
- [Chiropractic Services](#)
- [Clinical Trials](#)
- [Complementary and Alternative Medicine \(CAM\)](#)
- [Coordination of Benefits](#)
- [Diabetes Prevention Program](#)
- [Drug Testing](#)
- [Extended Family Planning](#)
- [Hearing Aid](#)
- Home Health
 - [INTEGRITY for Duals and Dual CONNECT](#)
 - [Medicaid and Commercial](#)
- Home Infusion
 - [INTEGRITY for Duals and Dual CONNECT](#)
 - [Medicaid and Commercial](#)
- [Hospice Services](#)
- [Hospital Readmission](#)
- [Immunization and Vaccine](#)
- [In Lieu of Services](#)
- [Interpreter Services](#)
- [Intraoperative Neurophysiological Monitoring and Testing services](#)
- [Long-Term Services and Supports](#)
- [Mammography Screening](#)
- [Newborn](#)
- [Obstetrical Services](#)
- [Physical and Occupational Therapy](#)
- [Provider Preventable Condition](#)
- [Psychological/Neuropsychological Testing](#)

- [Speech Therapy](#)
- [Skilled Nursing Facility](#)
- [Transportation](#)
- [Vision](#)

Additional payment policies will be updated in the coming weeks as they are finalized.

For services where a payment policy update has not yet been published, providers should bill Neighborhood in the same manner they would bill Medicare.

Providers are encouraged to regularly review the [Billing Guidelines and Payment Policies page](#) for the most up-to-date policy information.