
Reminder: Patient Share for Long-Term Services and Supports (LTSS)

July 15, 2026

Neighborhood is reminding providers that patient share amounts must be applied to **long-term supports and services (LTSS)** when identified by the State of Rhode Island for the **INTEGRITY for Duals** line of business.

Patient share amounts are determined by the State and applied by Neighborhood based on the information received from the State. Because patient share information is updated regularly, Neighborhood applies patient share using the most updated information available from the State at the time of claim adjudication. This requirement is not new and continues to apply to long-term services.

As part of ongoing claim review activities, Neighborhood may identify claims where patient share amount was not applied correctly. When this occurs, claims may be adjusted to reflect the appropriate patient share amount.

No provider action is required at this time. Providers should continue to follow [existing billing requirements](#) and ensure patient share information is applied when applicable.