

Deemed Eligibility Coverage Reminders

Neighborhood News – July 2026

Neighborhood Health Plan of Rhode Island (Neighborhood) is reminding providers about coverage and reimbursement requirements when a member enrolled in **Neighborhood INTEGRITY for Duals (HMO D-SNP) or Neighborhood Dual CONNECT (HMO D-SNP)** enters a **deemed eligibility period**. Deemed eligibility is a temporary period during which a member remains enrolled in the plan after losing active Medicaid eligibility, while efforts are made to restore that eligibility. Under [federal D-SNP requirements](#), plans may continue enrollment after loss of Medicaid eligibility.

For members enrolled in **Neighborhood INTEGRITY for Duals**, the deemed eligibility period is up to **90 days**. For members enrolled in **Neighborhood Dual CONNECT**, the deemed eligibility is up to **30 days**.

During this deemed eligibility period, **Medicaid-covered services under the Rhode Island Medicaid State Plan will not be reimbursed, including, but not limited to: Certified Community Behavioral Health Clinics (CCBHCs), Medicaid-only Behavioral Health and Substance Use Disorder (SUD) services, Long-Term Services and Supports (LTSS) and Preventive services**. In addition, Medicaid may not cover Medicare premiums or Medicare cost-sharing amounts that would typically be paid by the state if the member still had active Medicaid eligibility. As a result, members may be responsible for **out-of-pocket costs or increased cost-sharing Medicare-covered services** during the deemed eligibility period.

Neighborhood will continue to provide all **Medicare Advantage plan-covered Medicare benefits**.

Coverage and reimbursement reminders

- Providers should verify deeming eligibility by accessing the [Rhode Island Medicaid Health Care Portal](#). When reviewing eligibility, providers should reference the **“Effective To”** date in the **“Categorically Needy Services”** row in the Benefit Plan Details section. If the date of service occurs anytime within **90 days after the “Effective To” date for an INTEGRITY for Duals member**, the member is in the deemed eligibility period. If the date of service occurs anytime within **30 days after the “Effective To” date for a Dual CONNECT member**, the member is in the deemed eligibility period.

Benefit Plan Details				
Plan Name	Effective From Date	Effective To Date	Renewal Date	
Categorically Needy Services	01/01/2026	04/01/2026	N/A	

- Neighborhood is working to enhance NaviNet to improve visibility into deemed eligibility status. Additional guidance will be shared when available. Until then, providers should continue to verify eligibility using the Rhode Island Medicaid Health Care Portal.
- Neighborhood does not issue a separate provider notification each time a member enters a deemed eligibility period. Providers should continue to verify eligibility using the Rhode Island Medicaid portal before rendering services and before submitting claims.
- If a member is in a deemed eligibility period, **new authorization requests should not be submitted for Medicaid-covered services during that period.**
- Providers should also be aware that an authorization decision made before a member enters a deemed eligibility period does not guarantee payment for services rendered during that period. Claims are adjudicated based on the member's eligibility status on the **date of service**. If services requiring active Medicaid eligibility are rendered while a member is in a deemed eligibility period, those claims will deny.

If Medicaid eligibility is restored

Neighborhood works closely with members during the deemed eligibility period to help restore Medicaid eligibility. If a member's Medicaid eligibility is restored, claims received for impacted services will be adjusted accordingly.

LTSS eligibility reminder

Deemed eligibility is separate from LTSS eligibility status, but both may affect coverage and reimbursement. Members need to have an active Medicaid status and active LTSS waiver in place in order to receive LTSS services.

Thank you for your continued partnership and for the care you provide to Neighborhood members.