

CCBHC Billing Guidance Update

June 22, 2026

Neighborhood Health Plan of Rhode Island (Neighborhood) is updating its billing guidance for Certified Community Behavioral Health Clinics (CCBHCs).

Based on additional review and guidance from the Rhode Island Executive Office of Health and Human Services (EOHHS), Neighborhood will allow CCBHCs to use agency billing for Medicaid-only services. This means that, for **Medicaid** members, claims may be submitted with the CCBHC as the rendering provider. CCBHCs may either continue submitting claims with rendering providers as they do today or use agency billing for applicable Medicaid-only services. This guidance applies retroactively to dates of service beginning **February 1, 2026**.

For **INTEGRITY for Duals** claims, CCBHCs should continue to submit **one claim** to Neighborhood under the CCBHC NPI with all applicable services listed. Service lines covered by Medicare must include the appropriate licensed and credentialed rendering provider. Medicaid-only services for INTEGRITY for Duals members may be submitted using agency billing.

If the appropriate rendering provider is not included for Medicare-covered services, the claim will deny for an invalid rendering provider. If the claim denies, providers will need to void the claim and resubmit it with the appropriate rendering provider on the Medicare-covered claim lines. Providers cannot submit corrected claims if the claim denies for invalid rendering provider.

Please refer to the [EOHHS CCHBC Service Code List](#) for appropriate Medicaid and Medicare-covered codes.

Neighborhood will continue to monitor claims processing and payment as this update is implemented.

Thank you for your continued partnership and for your feedback as we work to support accurate and consistent claims processing.