
Speech Therapy Services Payment Policy

Policy Statement

Speech-language therapy services assist with the development of human communication and evaluate and/or treat speech, language, cognitive-linguistic, feeding, or swallowing impairments related to a specific illness, injury, or congenital or neurodevelopmental condition.

Scope

This policy applies to:

- Medicaid** *excluding Extended Family Planning (EFP)*
- Commercial**
- Dual CONNECT (Coordination only D-SNP)**
- INTEGRITY for Duals (Fully Integrated D-SNP)**

Prerequisites

Members must receive an order for outpatient therapy services from their primary care provider (PCP) or treating physician that is separate and distinct from the practice providing therapy. The ordering/referring provider must be documented in the member's medical record, as well as, noted in Box 17 (referring provider) on the claim.

It is the provider's responsibility to verify eligibility, coverage and authorization criteria prior to rendering services.

For more information please refer to:

- Neighborhood's plan specific [Prior Authorization Reference page](#).
- Neighborhood's [Clinical Medical Policies](#).

Please contact Provider Services at 1-800-963-1001 for questions related to this policy.

Coverage Requirements

Rehabilitative speech services are covered for members with neurodevelopmental disorders when recommended by a medical provider to address a specific condition, deficit, or dysfunction.

Treatment modalities are expected to be evidence-based and available within the Neighborhood network. The treatment goals must systematically address a specific diagnosis, deficit, or dysfunction for a patient who has a reasonable expectation of achieving measurable improvement in a reasonable and predictable period of time.



Children up to age three (3) years with developmental delays and related conditions, should be referred to Early Intervention for evaluation and treatment, prior to requesting services from Neighborhood.

Coverage

A speech therapy session is generally defined as face-to-face time with the patient for a length of time compliant with nationally recognized professional speech-language pathology standards for a typical session.

Coverage Limitations/Prior Authorization Requirements

All Lines of Business

- Neighborhood has partnered with Evolent Health to manage physical medicine services. Authorization will be required for all physical and occupational therapy services.

Coverage Exclusions

Speech services that are not generally covered include:

- Medicaid children – services as defined in the child’s Individual Education Plan (IEP) should be submitted to Medicaid Fee For Service¹
- Therapy for a condition when the therapeutic goals of a treatment plan have been achieved and no progress is apparent or expected to occur.
- Non-skilled services, including treatments that do not require the skills of a qualified provider or procedures that may be carried out effectively by the child, family or caregivers
- Maintenance programs, including drills, techniques and exercise that preserve the child’s present level of function and prevent regression of that function.
- Swallowing/feeding therapy for food aversions or food selectivity which are NOT resultant from an underlying medical condition or neurodevelopmental disorder are not covered, unless they have weight loss and are at risk of failure to thrive.
- Oral sensorimotor therapy or myofunctional therapy is not covered as isolated therapy for the treatment of tongue thrust, deviant or reverse swallow or oral myofunctional disorders in members who do not have a diagnosed neuromuscular disease.
- Vocational rehabilitation, testing and screening focusing on job adaptability, job placement.
- Rehabilitative services to restore function for a member's specific occupation.
- Services provided solely for the convenience of the member or service provider.
- Services associated with use of Altered Auditory Feedback (AAF) devices, including the devices.
- Conditions which are considered to be appropriate for behavioral management rather than medical/rehabilitative therapies will be referred appropriately

¹ Contract between RI EOHHS and NHPRI: Special Education defined.



- Services that would result in the individual receiving duplicative or substantially identical services as those provided by another Medicaid funded service.
- Therapy for voice dysphoria.

Claim Submission

Billable services are subject to contractual agreements, when applicable. Providers are required to submit complete claims for payment within contractually determined timely filing guidelines.

Coding must meet standards defined by the American Medical Association's Current Procedural Terminology Editorial Panel's (CPT®) codebook, the International Statistical Classification of Diseases and Related Health Problems, 10th revision, Clinical Modification (ICD-10-CM), and the Healthcare Common Procedure Coding System (HCPCS) Level II.

Documentation Requirements

Neighborhood reserves the right to request medical records for any service billed. Documentation in the medical record must support the service(s) billed as well as the medical necessity of the service(s). Neighborhood follows CMS standards for proper documentation requirements.

To qualify for reimbursement, all records must be kept in accordance with Rhode Island state and federal regulations.

Written Treatment Plan/Plan of Care

Neighborhood follows CMS requirements as outlined in the [Outpatient Rehabilitation Therapy Documentation Requirements](#).

The written treatment plan/plan of care, at a minimum, should contain:

- Diagnoses
- Short and Long-term treatment goals
- Type of rehabilitation therapy services (physical, occupational, or speech therapy)
- Identifies each specific intervention, procedure or modality, in order to support billing and verify correct coding
- Amount of therapy – number of treatment sessions in a day
- Duration of therapy – number of weeks or number of treatment sessions
- Frequency of therapy – number of treatment sessions in a week.

Member Responsibility

Commercial plans include cost sharing provisions for coinsurance, copays, and deductibles. Members may have out of pocket expenses based on individual plan selection and utilization. Please review cost sharing obligations or contact Member Services prior to finalizing member charges.

For Neighborhood CONNECT (Coordination only D-SNP plan), providers must submit claims to Neighborhood and any remaining copays/coinsurance amounts and Medicaid covered benefits to EOHHS for reimbursement.

Coding

The codes in Table 1 below are required to be billed with **GN** modifier to distinguish the discipline under which the service was delivered according to the CMS Medicare sometimes/always therapy coding guidance.² If the required modifier is not appended these codes will deny.

Table 1: Medicare Sometimes/Always Therapy Speech Therapy Evaluation and Treatment Codes

CPT Code	Description
92507	Treatment of speech, language, voice, communication, and/or auditory processing disorder; individual
92508	Treatment of speech, language, voice, communication, and/or auditory processing disorder; group, 2 or more individuals
92526	Treatment of swallowing dysfunction and/or oral function for feeding
92608	Evaluation for prescription for speech-generating augmentative and alternative communication device, face-to-face with the patient; each additional 30 minutes (List separately in addition to code for primary procedure)
92609	Therapeutic services for the use of speech-generating device, including programming and modification
92610	Evaluation of oral and pharyngeal swallowing function
97129	Therapeutic interventions that focus on cognitive function (eg, attention, memory, reasoning, executive function, problem solving, and/or pragmatic functioning) and compensatory strategies to manage the performance of an activity (eg, managing time or schedules, initiating, organizing, and sequencing tasks), direct (one-on-one) patient contact; initial 15 minutes
97130	Therapeutic interventions that focus on cognitive function (eg, attention, memory, reasoning, executive function, problem solving, and/or pragmatic functioning) and compensatory strategies to manage the performance of an activity (eg, managing time or schedules, initiating, organizing, and sequencing tasks), direct (one-on-one) patient contact; each additional 15 minutes (List separately in addition to code for primary procedure)

² <http://www.cms.gov/manuals/downloads/clm104c05.pdf>

Table 2: Speech Therapy Evaluation and Treatment Codes

Code	Description
92521	Evaluation of speech fluency (eg, stuttering, cluttering)
92522	Evaluation of speech sound production (eg, articulation, phonological process, apraxia, dysarthria);
92523	Evaluation of speech sound production (eg, articulation, phonological process, apraxia, dysarthria); with evaluation of language comprehension and expression (eg, receptive and expressive language)
92524	Behavioral and qualitative analysis of voice and resonance
92597	Evaluation for use and/or fitting of voice prosthetic device to supplement oral speech
92607	Evaluation for prescription for speech-generating augmentative and alternative communication device, face-to-face with the patient; first hour
S9152	Speech therapy, re-evaluation

Disclaimer

This payment policy is informational only and is not intended to address every situation related to reimbursement for healthcare services; therefore, it is not a guarantee of reimbursement.

Claim payments are subject to the following, which include but are not limited to: Neighborhood Health Plan of Rhode Island benefit coverage, member eligibility, claims payment edit rules, coding and documentation guidelines, authorization policies, provider contract agreements, and state and federal regulations. References to CPT or other sources are for definitional purposes only.

Neighborhood processes Dual CONNECT and INTEGRITY for Duals in accordance with CMS Medicare guidelines. Refer to [CMS Medicare guidance](#) for complete rules and claims processing policies.

This policy may not be implemented exactly the same way on the different electronic claims processing systems used by Neighborhood due to programming or other constraints; however, Neighborhood strives to minimize these variations.

The information in this policy is accurate and current as of the date of publication; however, medical practices, technology, and knowledge are constantly changing. Neighborhood reserves the right to update this payment policy at any time. All services billed to Neighborhood for reimbursement are subject to audit.

Document History

Date	Action
01/01/2026	Annual Review. Updated policy template to include new lines of business. Updated Member Responsibility and Disclaimer language

Date	Action
03/19/2025	Annual Review. Updated exclusion to include voice dysphoria and IEP services.
03/01/2025	Updated authorization language for INTEGRITY.
06/01/2024	Annual Review. Updated authorization language for Medicaid and Commercial.
10/01/2023	Updated visit limits and authorization requirement language for Integrity
04/18/2023	Annual Review. Policy Updates: Removed exclusion for group therapy and added CPTs 97129 and 97130 and direction on using GN modifier with Medicare Sometimes/Always Therapy codes
01/01/2023	Effective date for update to INTEGRITY to remove language around auth requirement after 24 visits
11/15/2022	Added CPT 92597
04/12/2022	Annual Review, no changes
03/01/2022	Update to include requirement for referring provider
04/01/2021	Policy Update: Remove benefit limit of 24 visits for Medicaid and Commercial LOB's effective 4/1/21.
01/01/2021	Policy Updates: Benefit limit/prior authorization requirements for Commercial and INTEGRITY. Medicaid limit updated to calendar year instead of rolling year.
11/05/2020	Policy Review/Approval Date for 1/1/21 changes
10/01/2020	Policy Effective Date
09/14/2020	Policy Review/Approval Date