

Mandatory Provider Training

Neighborhood News – April 2026

Neighborhood Health Plan of Rhode Island (Neighborhood) providers are **required** to complete an annual training as mandated by the Centers for Medicare & Medicaid Services and the State of Rhode Island's Executive Office of Health and Human Services. The training offers an overview of Neighborhood including its plans, policies, and procedures, as well as specific education for providers who serve Medicare members.

Our 2026 training deck is available to view in either PowerPoint or Adobe PDF. Providers, or an authorized representative, can access the training any time on Neighborhood's [Provider Training webpage](#). An authorized representative from each provider organization must complete the training and attest to having done so. By attesting, the authorized representative has agreed to educate all providers in their organization who provide direct member care have reviewed Neighborhood's training.

Please note:

- New providers are required to complete the training prior to treating members or within 60 days of notification.
- Current providers must have completed the training since **October 15, 2025**. **If you have not attested for the 2026 Provider Training since October 15, 2025, you are considered out of compliance.**

If you are unsure if you have completed the 2026 Provider Training, please email providercomms@nhpri.org.