

Incorrect Claim Submissions Related to D-SNP Transition

January 12, 2026

Neighborhood Health Plan of Rhode Island (Neighborhood) has identified an increase in incorrectly submitted claims related to [the transition from INTEGRITY \(MMP\) to INTEGRITY for Duals \(HMO D-SNP\)](#), primarily due to billing errors based on the date of service. Please review the guidance below to ensure claims are submitted correctly.

Claims must always be submitted based on the date of service, not the date the claim is filed.

Dates of Service Through December 31, 2025

For Medicare services rendered on or before **December 31, 2025**, providers must continue to bill under Neighborhood INTEGRITY (MMP):

- **Claims Payer ID:** 96240
- **Member ID Number:** Use the member's **INTEGRITY (MMP)** ID, which begins with "130"

Claims for dates of service during this time period must not be submitted using the new payer ID or new member ID numbers.

Dates of Service On or After January 1, 2026

For Medicare services rendered **January 1, 2026** and later, providers must bill under the new D-SNP products:

- **Claims Payer ID:** 05047
 - As of **January 1, 2026**, all Neighborhood lines of business share this payer ID
- **Member ID Number:** Use the member's **INTEGRITY for Duals** ID which begins with "12"

Claims submitted with the incorrect payer ID or member ID for the applicable date of service may be denied or delayed.

Providers are encouraged to share this guidance with billing staff to help prevent avoidable claim issues.