

## Adult Day Services Authorization Reminder

January 22, 2026

Neighborhood Health Plan of Rhode Island (Neighborhood) is reminding Adult Day providers of the authorization requirements for Adult Day services.

Please note:

- Basic Level of Services is considered preventive and does not require prior authorization.
- Enhanced Level of Care is considered Long-Term Services and Supports (LTSS) requires prior authorization for **Neighborhood INTEGRITY for Duals (HMO D-SNP)**, and requires the member to be enrolled in the [LTSS waiver](#).
  - **Medicaid** and **Neighborhood Dual CONNECT (HMO D-SNP)** members who require an enhanced level of care must go through fee-for-service.

Providers must ensure the level of service billed aligns with the services delivered. Additional information is available in the [Adult Day Clinical Medical Policy](#) on the Neighborhood website. If a member needs assistance from a Neighborhood care manager in filling out the waiver application, please fill out the [LTSS Application Assistance Referral Form](#).

For questions, please contact Liggia Soto, Senior Manager of Long-Term Services and Support at [lsoto@nhpri.org](mailto:lsoto@nhpri.org).