

Provider Communications Survey - 2025

December 10, 2025

Neighborhood Health Plan of Rhode Island (Neighborhood) is requesting provider participation in a [Provider Communications Survey](#). The purpose of this survey is to gather feedback on how Neighborhood communicates policy, process, and operational updates to your practice. Your input is essential in helping us strengthen the clarity, usefulness, and timeliness of our communications.

This survey includes questions related to the following areas:

- **Provider Notices (Written Communications)**

Formal written updates on policy, process, and authorization changes, typically emailed as Neighborhood News and Updates and posted on the News and Updates page.

- **Quarterly Provider Newsletter**

Neighborhood's quarterly email newsletter that includes reminders, updates, and highlights for providers.

- **Neighborhood Provider Website – Resources**

Including the Provider Manual, forms, quick reference guides, and other provider tools.

The survey should take only a few minutes to complete.

Please complete the survey using the link below:

[Provider Communications Survey](#)

Neighborhood appreciates your time and feedback. Your participation will help us continue improving how we communicate important information to our provider community.