

Payment Policy Updates: Prolonged Clinical Staff Monitoring

January 1, 2026

Neighborhood Health Plan of Rhode Island (Neighborhood) is implementing a new [Administration of Spravato Payment Policy](#) and updating the [Physician Services Payment Policy](#) effective **March 1, 2026**. These changes apply to **all lines of business** and align Neighborhood with Medicaid guidelines to ensure accurate billing practices.

Key Points:

- Providers must submit:
 - 99415 for the first hour of prolonged clinical staff monitoring, and
 - 99416 for each additional 30-minute interval.
- CPT 99417 will be non-covered for all lines of business.

Note: The Administration of Spravato policy also adds new language noting that any codes submitted outside of the policy code grid will be subject to Correct Coding Initiatives (CCI) edits, as Spravato administration is sometimes billed with services that conflict under CCI.

Neighborhood appreciates your partnership and ongoing dedication to providing high-quality care to our members.