

Behavioral Health Cost Sharing Now Displaying in NaviNet for Commercial Members

December 22, 2025

Neighborhood Health Plan of Rhode Island (“Neighborhood”) is informing providers that behavioral health cost-sharing information for **Commercial** members is now available in NaviNet for calendar year 2025.

What’s New

Behavioral health cost-sharing details for 2025 Commercial plans are now displaying in NaviNet when providers perform an eligibility and benefits inquiry for a Commercial member.

This enhancement allows providers to view applicable copayments and coinsurance amounts for behavioral health services directly within NaviNet, including:

- Mental health services
- Substance use disorder services
- Office visits and facility-based services (inpatient and outpatient), as applicable

Important Notes

- This update applies only to 2025 services.
- 2026 behavioral health cost-sharing information is not yet visible in NaviNet but is expected to be available by January 1, 2026.
- Cost-sharing amounts vary by benefit type and plan design and may include copayments or coinsurance after deductible, where applicable.

How Providers Can Access This Information

When a provider searches for a member in NaviNet:

1. The Eligibility and Benefits screen will display automatically.
2. Under the Benefits section on the left-hand side, scroll to the best option that describes your practice and select:
 - Mental Health
 - Substance Abuse
3. Applicable cost-sharing information for the selected benefit will display on screen.

