

Well Child Visits

Neighborhood News – October 2025

Regular check-ups with a primary care provider (PCP) are essential for children and teens. Unfortunately, many missed these check-ups, and essential childhood vaccinations, in recent years. Both the Centers for Disease Control and Prevention (CDC) and the American Academy of Pediatrics (AAP) recommend catching up on vaccinations to help children prepare for school, childcare, and other activities.

In the Measurement Year (MY) 2023, Neighborhood's Healthcare Effectiveness Data Information Set (HEDIS®) rate for the **Well Child Visit** measure was **61.19%** among Medicaid members, placing us in the 75th percentile of the Medicaid Quality Compass® (QC). While our MY 2024 rate showed improvement at **64.97%**, there is still significant room for progress.

What Providers Can Do to Help?

- **Schedule Proactively:** Encourage families to book their next appointment and annual check-ups for all children at the end of each visit. Members aged 3 and older can schedule one well visit per calendar year, no need to wait a full year and a day.
- **Time it Right:** Let practice staff know that annual checkup visits for members aged 3-21 can be planned **2-3 weeks before their birthday**.
- **Maximize Visits:** Use every office visit, even sick visits, as an opportunity to deliver well care components when appropriate.
- **Reminder Calls:** Late afternoon or early evening tend to be more effective for reaching families.
- **Digital Alerts:** Use electronic reminders (texts, emails) about appointments.
- **Utilize Reports:** Use Neighborhood's **Provider Gap in Care Reports** to identify members who are overdue for PCP visits.
- **Use the Right Codes:** To meet HEDIS standards refer to these codes for the Well Child Visit (WCV):
 - **ICD-10:** Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z00.3, Z01.411, Z01.419, Z02.5, Z76.1, Z76.2
 - **HCPCS:** G0438, G0439, S0302, S0610, S0612, S0613
 - **CPT:** 99381, 99382, 99383, 99384, 99385, 99391, 99392, 99393, 99394, 99395, 99461

Additional Resources:

[Member Rewards Forms](#)