

Register for NaviNet Access

Neighborhood News – October 2025

Neighborhood Health Plan of Rhode Island (Neighborhood) is contracted with [NaviNet](#) to provide secure, 24/7 online access to member eligibility and claims status. We encourage all behavioral health providers who have completed the contracting process to register for a NaviNet account.

Key Features Available Through NaviNet

- View eligibility and primary care provider (PCP) history for Neighborhood members.
- Check claim status for all lines of business.

Registration Tips

- NaviNet will not accept account requests if the email clearly does not belong to the requester, for security reasons.
- If you experience issues accessing the portal, please contact [NaviNet Support](#) directly.

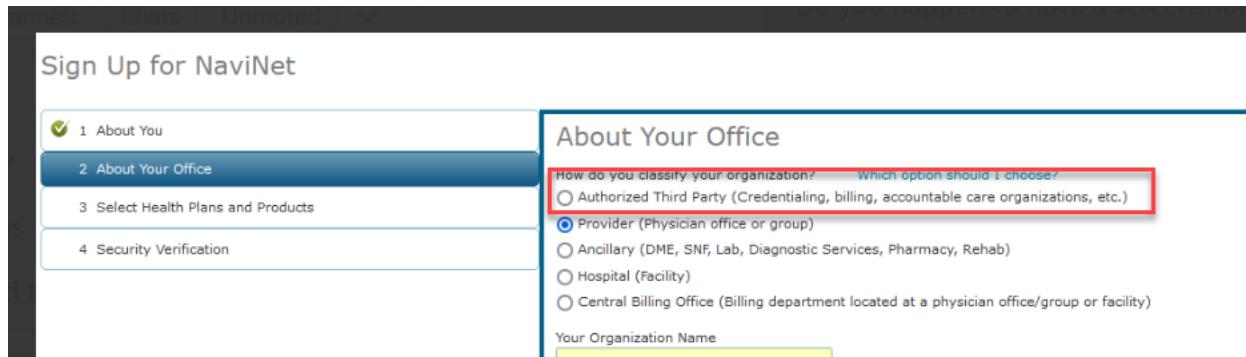
For Third-Party Administrators

Third-party billing or administrative partners must register as an Authorized Third Party. During registration, you will be prompted to:

- List the Tax Identification Numbers (TINs) you support.
- Upload the required Third-Party Authorization form.

Once approved, you will be able to manage multiple practices under one NaviNet account.

Please refer to below screenshot for more information:



Sign Up for NaviNet

1 About You

2 About Your Office

3 Select Health Plans and Products

4 Security Verification

About Your Office

How do you classify your organization? Which option should I choose?

Authorized Third Party (Credentialing, billing, accountable care organizations, etc.)

Provider (Physician office or group)

Ancillary (DME, SNF, Lab, Diagnostic Services, Pharmacy, Rehab)

Hospital (Facility)

Central Billing Office (Billing department located at a physician office/group or facility)

Your Organization Name

For more information, please contact our Provider Services team at 1-800-963-1001.