

Register for NaviNet Access

Neighborhood News – October 2025

Neighborhood Health Plan of Rhode Island (Neighborhood) is contracted with [NaviNet](#) to provide secure, 24/7 online access to member eligibility and claims status. We encourage all behavioral health providers who have completed the contracting process to register for a NaviNet account.

Key Features Available Through NaviNet

- View eligibility and primary care provider (PCP) history for Neighborhood members.
- Check claim status for all lines of business.

Registration Tips

- NaviNet will not accept account requests if the email clearly does not belong to the requester, for security reasons.
- If you experience issues accessing the portal, please contact [NaviNet Support](#) directly.

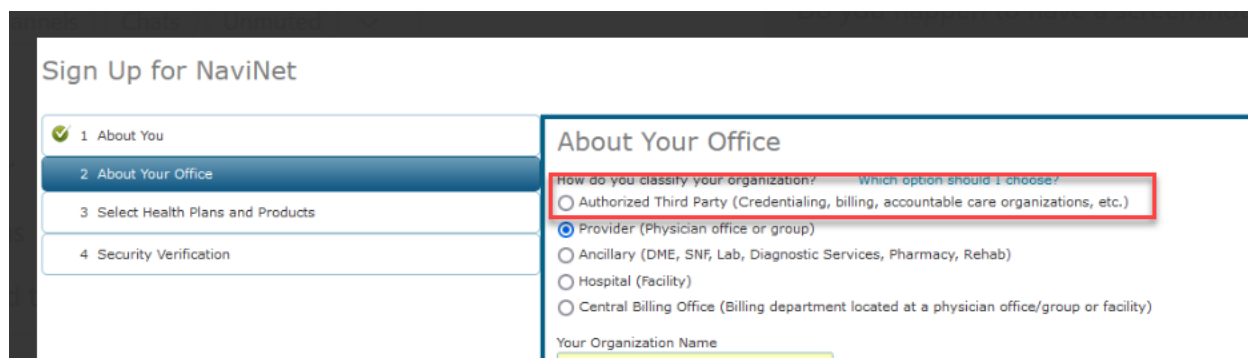
For Third-Party Administrators

Third-party billing or administrative partners must register as an Authorized Third Party. During registration, you will be prompted to:

- List the Tax Identification Numbers (TINs) you support.
- Upload the required Third-Party Authorization form.

Once approved, you will be able to manage multiple practices under one NaviNet account.

Please refer to below screenshot for more information:



For more information, please contact our Provider Services team at 1-800-963-1001.