
New and Updated Neighborhood Payment Policies

Neighborhood News – October 2025

Neighborhood Health Plan of Rhode Island has issued and drafted several Payment Policies as part of its transition to more directly managing Behavioral Health services. These policies are designed to support accurate billing and reimbursement for Behavioral Health services and are categorized as follows:

Finalized and Posted Policies (Available in the [Payment Policy](#) section)

- [Behavioral Health Supervisory Billing Payment Policy](#)
- [Telemedicine/Telephone Services Payment Policy](#) (updated to include Behavioral Health coding)

Updated Draft Payment Policy:

- [Autism and Developmental Services Payment Policy](#)
- [Behavioral Health Inpatient/24 Hour Stays Payment Policy](#)
- [Behavioral Health Intermediate Payment Policy](#)
- [Behavioral Health Outpatient Payment Policy](#)
- [Psychological/Neuropsychological Testing Services](#)

While the draft policies are not yet finalized, providers may reference them when submitting claims to ensure alignment with Neighborhood's current billing expectations.

Payment Policies are updated regularly and are subject to change based on State and Federal regulations, CMS guidelines, AMA standards, and other industry best practices.

Questions or feedback may be directed to Provider Services at 1-800-963-1001.