

October 6, 2017

Dear Provider:

It has come to our attention that the electronic Remittance Advice (RA) you received earlier today may have contained erroneous information. Therefore, to ensure accuracy, those emails and accompanying RAs for the commercial and INTEGRITY lines of business have been revoked.

Neighborhood is working swiftly to resolve the issue and we will keep you updated on the most recent status. Once we can confirm the quality and accuracy of each RA, a new email will be sent notifying you of the RA availability.

We apologize for the inconvenience.

Sincerely,

Neighborhood Health Plan of Rhode Island