

July 14, 2017

To: Providers

From: Provider Network Management

Re: Delayed Provider Payment Cycle – Paper & Electronic Payment

Dear Provider:

An error has occurred in the provider payment cycle scheduled to be complete for today Friday, July 14, 2017. The impact is a delay in production of paper checks and electronic payment associated with the July 14, 2017 pay cycle for the commercial and INTEGRITY lines of business.

Neighborhood is actively working to correct the issue and we will keep you updated on the most recent status. Please contact the Provider Claims Services Department directly at (401) 459-6080 with questions regarding this communication.

Neighborhood greatly appreciates and values your continued partnership and sincerely apologizes for this disruption.

Sincerely,



Susana F. Conklin
Director of Provider Network Management