

- To request an appeal, the following items **must** be submitted:
  - An appeal letter on office letterhead
  - A copy of the claim
  - A completed Provider Appeal Request Form
  - All supportive documentation (as applicable)

**\*Appeal requests will not be accepted if any required information is missing.\***

1. Please complete the following:

<b>Member Name / ID #</b>	
<b>Claim number(s)</b>	
<b>Date(s) of service</b>	

<b>Provider Name / NPI#</b>	
<b>Provider Address</b>	
<b>Contact Name</b>	
<b>Contact Phone # / E-mail</b>	

2. Description of request:

3. Please fax completed form and any attachments to: **(401) 709-7005**

**OR mail documents to:    Neighborhood Health Plan of RI  
Attn: Grievance and Appeals Unit  
910 Douglas Pike  
Smithfield, RI 02917**

If you have any questions, please contact Provider Claims Services at (401) 459-6080. Thank you!