

- To request an appeal, the following items **must** be submitted:
 - An appeal letter on office letterhead
 - A copy of the claim
 - A completed Provider Appeal Request Form
 - All supportive documentation (as applicable)

Appeal requests will not be accepted if any required information is missing.

1. Please complete all of the following:

| | |
|-------------------------------|--|
| Member Name & ID # | |
| Claim number(s) | |
| Date(s) of service | |

| | |
|-------------------------------------|--|
| Provider Name & NPI# | |
| Provider Address | |
| Contact Name | |
| Contact Phone # & E-mail | |

2. Description of request:

3. Please fax completed form and any attachments to: **(401) 709-7005**

**OR mail documents to: Neighborhood Health Plan of RI
Attn: Grievance and Appeals Unit
910 Douglas Pike
Smithfield, RI 02917**

If you have any questions, please contact Provider Services at (800) 963-1001. Thank you.