

Last Call!! Avoid Delays! Resubmit Today!

To prepare for our system conversion in November 2010, please be sure to submit any adjustment requests, payment inquiries, corrected claims or any outstanding items that are still within your contracted timely filing for immediate review. Please use the following means to contact us:

Claims Inquiries by Telephone:
Customer Service

404 4596 020

Claims Inquiries by the Web:
Navinet

www.NaviNet.net

Claims Corrections and Resubmissions via Fax:

Claims Production Department

404 4596 146 or
404 709 7028 (e-fax)

Claims Adjustments and Appeals requests via Fax

Claims Quality and Audit

404 459 6188 or
404 709 7111 (e-fax)

Claims Reconsiderations (Review of medical notes)
via Fax

Claims Quality and Audit

404 45961 88 or
404 709 7110 (e-fax)

As always, feel free to contact us via regular mail at:

299 Promenade Street
Providence, RI 02908

We thank you in advance for your attention.