



## Clinical Medical Policy Out-of-Plan Services Available to RIte Care Members

**Benefit Coverage:**

RIte Care members are eligible to receive services that are not covered or reimbursed by Neighborhood.

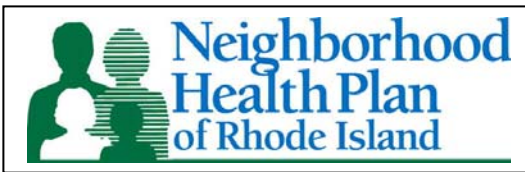
**Description:**

Neighborhood staff work with enrolled RIte Care members to promote and coordinate the services covered by Neighborhood with the out-of-plan services RIte Care members are eligible to receive in order to promote the health of each member and their families, to assure optimum clinical outcomes, and to avoid service fragmentation.

**Coverage Determination / Criteria:**

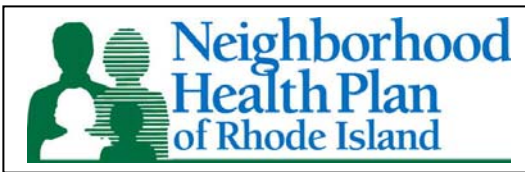
Below is a list of services that RIte Care members enrolled in Neighborhood’s MED, SUB, CSN, and ASN lines of business may be eligible to receive outside of their coverage with Neighborhood, or “out-of-plan.” For each of the programs / services listed below, Neighborhood’s Medical Management Department / clinical staff are available and responsible to facilitate referrals to these programs as appropriate.

Service / Program	Description
<b><u>Special Education</u></b>	<ul style="list-style-type: none"> <li>• Speech, hearing, and language therapy services or other Medicaid-covered services specified in Special Education Individual Education Plans (IEP’s) are out of plan benefits.</li> <li>• Neighborhood clinical staff participates in the development and monitoring of the IEP, if so requested.</li> </ul>
<b><u>Services for the Seriously and Persistently Mentally Ill (SPMI)</u></b>	<ul style="list-style-type: none"> <li>• Mental health care services for adults with serious and persistent mental illness (SPMI) are an out-of-plan benefit. These include:               <ul style="list-style-type: none"> <li>○ Individual, group, and family therapy</li> <li>○ Acute psychiatric inpatient hospitalization</li> <li>○ Emergency room visits for psychiatric emergencies</li> <li>○ Day treatment</li> <li>○ Inpatient psychiatric facility services for individuals under age 21 or 22 if confined beyond 21<sup>st</sup> birthday</li> <li>○ Community psychiatric supportive treatment</li> </ul> </li> <li>• The State of Rhode Island has an assessment tool for identifying SPMI adults; upon completion of the assessments (which are facilitated by the State), SPMI adults are enrolled into one of the RIte Care plans for non-mental health services only. The State assumes responsibility for providing required community psychiatric supported treatment services.</li> <li>• Neighborhood’s clinical staff makes referrals to Beacon Health Strategies’ Clinical Department for assessment by a qualified mental health professional</li> </ul>



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	<p>using the SPMI tool in the event a member's PCP or another qualified health professional believes the member may be seriously and persistently mentally ill. Beacon Health Strategies forwards the assessment finding, if it is positive, with supportive documentation to DHS.</p>
<p><b><u>Lead Services</u></b></p>	<ul style="list-style-type: none"> <li>• The Rhode Island Department of Health (HEALTH) provides a variety of services within its Lead Program, including case management, home assessments, environmental interventions, and consultation to providers.</li> <li>• State Lead Centers are available to provide comprehensive case management for children with lead poisoning and their families, education and certain lead abatement services, as necessary.</li> <li>• Neighborhood clinical staff incorporates lead screening education into their care planning activities, make lead screening referrals, authorize medically necessary lead reduction therapies as appropriate, and work cooperatively with the HEALTH Lead Program or the State Lead Centers to coordinate delivery of these services with those provided by the plan.</li> </ul>
<p><b><u>Adolescent Self-Sufficiency Collaborative (ASSC)</u></b></p>	<ul style="list-style-type: none"> <li>• The ASSC is a service network operated through the Department of Human Services (DHS) that consists of community-based programs located throughout the state.</li> <li>• These programs provide targeted case management to women under the age of twenty (20) who are pregnant and parenting. The ASSC provides:               <ul style="list-style-type: none"> <li>○ Case management services, including home visiting and intensive case management to minor parents focusing on parenting education and life skills development;</li> <li>○ Pregnancy prevention programs that involve teen parents, their parents, and other family members (<i>available in languages other than English</i>)</li> <li>○ Access to programs where participants learn and practice pre-employment/ work maturity skills, where they explore vocational options and participate in community work experience settings matching their skills and interests.</li> <li>○</li> </ul> </li> </ul>
<p><b><u>Special Supplemental Nutrition Program for Women, Infants and Children (WIC)</u></b></p>	<p>The WIC Nutrition Program is operated through the DHS and is available to pregnant, postpartum and breast-feeding women and children, birth to age five who are at risk for nutritionally related health and developmental conditions.</p>
<p><b><u>CEDARR Initiative</u></b></p>	<p>Comprehensive Evaluation, Diagnosis, Assessment, Referral, and Re-evaluation (CEDARR) is a family-centered, strength-based and comprehensive system of</p>



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	family information and support, diagnostic evaluation, care planning, and linkage to health services for children with special health care needs who are Medicaid-eligible.
<b><u>Dental Services</u></b>	<ul style="list-style-type: none"> <li>• Medicaid eligible children born on or after May 1, 2000 are eligible for RIte Smiles dental coverage through Medical Assistance.</li> <li>• The following broad service categories are covered as part of your child’s RIte Smiles dental benefit:               <ul style="list-style-type: none"> <li>○ Preventive (cleanings, exams, fluoride treatments), diagnostic (x-rays), restorative (fillings and crowns), endodontics (root canals), oral surgery (extractions and mouth surgery), orthodontics (braces), periodontal (specialized gum treatment), and Prosthodontics (specialized replacement of missing teeth).</li> </ul> </li> <li>• Members eligible for RIte Smiles are advised to call UnitedHealthcare Dental’s Customer Service at 1-866-375-3257 to find a dentist and make an appointment.</li> </ul>
<b><u>Waiver Services</u></b> *	<ul style="list-style-type: none"> <li>• Waiver services are an array of home and community-based services that an individual needs to avoid institutionalization. Waiver services are available in addition to the services otherwise provided under the Medical Assistance Program. Recipients of any waiver service must meet a level of care requirement.</li> <li>• Neighborhood’s Medical Management staff will collaborate with DHS caseworkers to coordinate this care. Results of case management assessments for applicable members and conducted by Medical Management staff are shared with DHS caseworkers as necessary and appropriate.</li> </ul> <p style="text-align: center;"><i>*Eligibility is not automatic.</i></p>
<b>Additional Services Available to ALL RIte Care Enrollees: Children and Adults</b>  <i>(MED, SUB, CSN Lines of Business):</i>	<ul style="list-style-type: none"> <li>• AIDS non-medical case management</li> <li>• Court-ordered mental health and substance abuse services in which the court order specifies a provider that does not participate with NHPRI</li> </ul>
<b>Additional Services Available to RIte Care Children:</b>	<ul style="list-style-type: none"> <li>• Neonatal intensive care unit (NICU) services at Women and Infants Hospital</li> <li>• Non-medical case management for Head Start Children</li> <li>• Residential substance abuse treatment services for adolescents aged 13 to 17</li> <li>• Residential treatment for children ordered by DCYF (covered benefits exclude room and board except in a JCAHO-accredited facility)</li> </ul>



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	<ul style="list-style-type: none"> <li>• Children’s Intensive Services (administered by DCYF)</li> <li>• Comprehensive Emergency Services (administered by DCYF)</li> <li>• DCYF-ordered emergency room evaluations prior-approved by the State (medically necessary follow-up treatment is an in-plan benefit)</li> <li>• Intensive community-based treatment prior approved by the State (administered by DCYF)</li> <li>• Early Start Programs (administered by DCYF)</li> <li>• Chiropractic services</li> </ul>

**Covered Procedures:**

N/A

**Exclusions:**

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***CMP Number:*** CMP-024

***CMP Cross Reference:*** CMP – Emergency and Urgent Care Services  
Continuity and Coordination of Care

***References:***

- Contract between State of RI and Providence Plantations Department of Human Services and Neighborhood Health Plan of Rhode Island, Inc, For the Provision of Health Plan Services.
- MMG-076.02
- Adult Waiver Case Management Contact Information
- Rhode Island Medicaid Adult Home and Community Based Waiver Programs

***Created:*** 9/07

***Annual Review Month:***

***Review Dates:***

***Revision Dates:***

***Approval Dates:*** 9/07